# SILIGURI INSTITUTE OF TECHNOLOGY

PROJ- CS881

A Mental Health Guide

**HAPPINEZ** 

'It starts with U'

BY

**CSE\_PROJ\_2023\_06** 

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Submitted to the Department of **Computer Science & Engineering** in partial fulfilment of the requirements for the award of the degree Bachelor of Technology in **Computer Science & Engineering.** 

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# **DECLARATION**

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This is to certify that the Report entitled "A Mental health guide: **HAPPINEZ**-It starts with U" which is submitted by me in partial fulfilment of the requirement for the award of degree B.Tech. in **Computer Science Engineering** at **Siliguri Institute of Technology** under **Maulana Abul Kalam Azad University of Technology**, West Bengal. We took the help of other materials in our dissertation which have been properly acknowledged. This report has not been submitted to any other Institute for the award of any other degree.

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# **CERTIFICATE**

This is to certify that the project report entitled "A Mental health guide: **HAPPINEZ** -It starts with U", submitted to **Department of Computer Science & Engineering of Siliguri Institute of Technology** in partial fulfilment of the requirement for the award of the degree of **Bachelor of Technology in Computer Science & Engineering** during the academic year **2022-23**, is a bonafide record of the project work carried out by them under my guidance and supervision.

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# **Acknowledgement**

The acknowledgement page depicts the student's gratitude, respect and thankfulness towards the people who helped him pursue the project successfully and ensured the successful completion and completion implementation of the project. On this page, the author expresses his gratitude and concern by praising and thanksgiving words.

Signature of all the group members with date

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# **Abstract**

Concerns about the incidence of mental health problems have grown significantly on a global scale. The development of creative digital solutions has become possible thanks to the development of technology. The goal of this project is to develop Happinez, a comprehensive website for mental wellness that includes a cutting-edge emotional analysis algorithm. Happinez will function as an approachable platform that encourages mental health, supports introspection, and offers tailored recommendations based on emotional analysis.

Happinez's emotional analysis algorithm, which makes use of cutting-edge machine learning methods to evaluate and analyse users' emotions, is its main component. The algorithm can precisely identify and decipher emotional states indicated in user text inputs by utilising natural language processing and sentiment analysis. Happinez provides people with a deeper awareness of their emotional health through this rigorous analysis, enabling them to follow emotional patterns throughout time.

Happinez offers a wide range of features and resources in addition to emotional analysis. To meet their emotional requirements, users can participate in self-evaluation tests, journaling exercises, and mindfulness practises. To improve users' understanding and coping mechanisms, the portal also provides a library of instructional articles, videos, and audio content produced by mental health professionals. Additionally, Happinez features a helpful community component that enables users to interact with others through comparable difficulties, cultivating empathy and promoting peer assistance.

Happinez's top priorities are privacy and security. Strict secrecy will be upheld when handling user data, ensuring anonymity and complying with data protection laws. Additionally, the platform will offer tools for crisis management and urge users to get help from professionals if they need it.

Happinez's main objective is to provide people with the power to actively manage their mental health and general well-being. This project seeks to improve the usability, accessibility, and engagement of mental health resources by fusing cutting-edge technology with a user-centric strategy. With the use of technology, Happinez will significantly improve the lives of those who are dealing with mental health problems.

# Introduction

# • Identification of Need

### WHAT IS MENTAL HEALTH?

Mental health refers to a person's emotional, psychological, and social well-being. It affects how individuals think, feel, and behave, as well as their ability to handle stress, make decisions, and relate to others. Mental health is essential for overall well-being and is as important as physical health.

Maintaining good mental health involves finding a balance in various aspects of life, such as work, relationships, and leisure activities. It encompasses factors like self-esteem, resilience, coping skills, and the ability to manage emotions effectively.

Mental health is a spectrum, ranging from optimal mental well-being to various mental health disorders. Mental illnesses are conditions that significantly impact a person's thoughts, feelings, and behaviour, leading to distress and impairing daily functioning. Common mental health disorders include anxiety disorders, depression, bipolar disorder, schizophrenia, and eating disorders, among others.

It is crucial to prioritize mental health and seek help when needed. Just like physical health, mental health can be nurtured through self-care practices like maintaining a balanced lifestyle, getting enough sleep, eating well, exercising regularly, and engaging in activities that bring joy and relaxation. Additionally, seeking support from friends, family, or mental health professionals can provide valuable guidance and assistance in managing mental health challenges.

By recognizing the importance of mental health and promoting a supportive and understanding environment, individuals can foster overall well-being and lead fulfilling lives.

### • MENTAL HEALTH CONDITIONS

Mental illnesses are disorders, ranging from mild to severe, that affect a person's thinking, mood, and/or behaviour. According to the National Institute of Mental Health, nearly one-in-five adults live with a mental illness.

- → Many factors contribute to mental health conditions, including -
  - ❖ Biological factors, such as genes or brain chemistry
  - Life experiences, such as trauma or abuse

- ❖ Family history of mental health problems
- → Some mental health topics include:
  - ❖ Antisocial personality disorder
  - Anxiety disorders (including generalized anxiety, panic disorders, obsessive-compulsive disorder (OCD), phobias, and social anxiety)
  - ❖ Attention-deficit hyperactivity disorder (ADHD)
  - **❖** Bipolar disorder
  - ❖ Borderline Personality Disorder (BPD)
  - Depression
  - ❖ Eating disorders (including Anorexia Nervosa, binge eating Disorder, and Bulimia Nervosa)
  - ❖ Post-traumatic Stress Disorder (PTSD)
  - Schizophrenia
  - Seasonal affective disorder (SAD)
  - ❖ Self-harm
  - Suicide and suicidal behaviour

A Serious Mental Illness (SMI) is a mental illness that interferes with a person's life and ability to function. Despite common misperceptions, having an SMI is not a choice, a weakness, or a character flaw. It is not something that just "passes" or can be "snapped out of" with willpower.

In the modern day, there is an increasing need for a mental health awareness web app due to several reasons. First and foremost, mental health issues are on the rise, with more and more people experiencing stress, anxiety, depression, and other related conditions. A web app dedicated to mental health awareness can provide crucial information, resources, and support to individuals who may be struggling.

Furthermore, societal attitudes towards mental health are gradually evolving, and people are becoming more open to discussing their mental well-being. A web app can contribute to this positive change by offering a safe and accessible platform for individuals to seek guidance, access self-help tools, and connect with mental health professionals or support communities.

With the convenience of digital technology, a web app can reach a wider audience, including those who may face barriers to accessing traditional mental health services. By raising awareness, reducing stigma, and providing valuable resources, a mental health awareness web app can play a significant role in promoting mental well-being and ensuring that individuals can seek the help they need.

# **System Analysis**

# • Preliminary Investigation

The following preliminary investigation report outlines the key aspects and considerations for the development of a mental health web application, including an emotion analysis algorithm. The objective of this investigation is to identify the requirements, challenges, and potential solutions for the creation of a user-friendly and effective platform that addresses mental health concerns. This report discusses the significance of mental health, the target audience, potential functionalities, technological requirements, ethical considerations, and the integration of an emotion analysis algorithm. The findings from this investigation will serve as a foundation for the development of the mental health web app and emotion analysis algorithm.

# → Background:

Mental health is a critical aspect of overall well-being, and its importance has gained significant recognition in recent years. With the increasing prevalence of mental health issues, there is a growing need for accessible and effective platforms to provide support and resources to individuals experiencing such concerns. A web application offers an opportunity to reach a wide audience and provide them with tools to manage their mental health.

### → Objective:

The primary objective of this preliminary investigation is to gather essential information and insights to guide the development of a mental health web app and incorporate an emotion analysis algorithm. This investigation aims to identify the target audience, desired functionalities, technological requirements, ethical considerations, and potential challenges associated with the project.

### **Target Audience:**

Understanding the target audience is crucial for designing an effective mental health web app. The application should cater to a diverse range of users, including individuals experiencing mental health issues, as well as those seeking information and resources to maintain their mental well-being. Additionally, healthcare professionals and support networks could benefit from accessing relevant data and tools through the app.

### **Functionalities:**

The web app should include a comprehensive set of functionalities to address the mental health needs of the target audience. Some potential features to consider include:

- → Self-Assessment Tools: Users can assess their mental health status through interactive questionnaires and receive personalized recommendations based on their results.
- → Resource Repository: A collection of articles, videos, podcasts, and other resources providing information on various mental health topics.
- → Journaling and Mood Tracking: Users can log their thoughts, feelings, and moods over time to gain insights into their emotional well-being.
- → Peer Support: Integration of a community forum or chat feature where users can connect and provide support to each other.
- → Appointment Scheduling: Users can book appointments with healthcare professionals or therapists for consultations and follow-ups.

# **Technological Requirements:**

To ensure a seamless user experience, the mental health web app should meet specific technological requirements. These include:

- → User-Friendly Interface: The application should have an intuitive and easy-to-navigate design, ensuring accessibility for users with varying levels of technical expertise.
- → Cross-Platform Compatibility: The app should be compatible with multiple devices and operating systems, including desktops, smartphones, and tablets.
- → Data Security and Privacy: Robust security measures should be implemented to safeguard user data and comply with relevant privacy regulations.
- → Scalability: The application should be designed to handle a potentially large user base, ensuring smooth performance and responsiveness even with increased traffic.

### **Ethical Considerations:**

Developing a mental health web app involves ethical considerations that must be carefully addressed to protect user well-being and privacy. These considerations include:

- → Informed Consent: Users should provide informed consent regarding the collection, storage, and utilization of their personal data.
- → Anonymity and Confidentiality: Users should have the option to remain anonymous if they wish, and their personal information should be kept confidential, adhering to established privacy regulations.
- → Responsible Content: The app should provide accurate and evidence-based information, avoiding content that may potentially harm or mislead users.

### **Emotion Analysis Algorithm:**

To enhance the functionality of the web app, integrating an emotion analysis algorithm can provide valuable insights into user emotions. The algorithm can analyze user input, such as journal entries or mood-tracking data, and provide sentiment analysis, emotion recognition, and personalized recommendations based on the emotional state of the user. However, careful attention should be given to the development and training of the algorithm to ensure accuracy and avoid biases.

This preliminary investigation has highlighted key aspects and considerations for the development of a mental health web app with an emotion analysis algorithm. Understanding the target audience, defining functionalities, addressing technological requirements, and addressing ethical considerations are essential steps to creating a user-friendly and effective platform. The findings from this investigation will serve as a foundation for the subsequent stages of the project, including design, development, and testing. By leveraging technology and incorporating an emotion analysis algorithm, this mental health web app has the potential to provide valuable support and resources to individuals in need while promoting mental well-being.

# • Feasibility Study

The purpose of this feasibility study is to assess the viability and potential success of developing a mental health web application integrated with an emotion analysis algorithm. This study examines various aspects, including technical, operational, economic, and schedule feasibility, to determine if the project is worth pursuing.

# **→** Technical Feasibility:

The technical feasibility evaluates the technical requirements and challenges associated with the development of the mental health web app and emotion analysis algorithm. The following aspects need to be considered:

- Development Platform: Assess the availability of suitable development platforms, frameworks, and tools required for building the web application and algorithm.
- Technology Stack: Determine the appropriate technologies and programming languages needed to develop the web app and algorithm, considering their compatibility and scalability.
- Data Collection and Analysis: Evaluate the availability and quality of mental health data necessary for training the emotion analysis algorithm, ensuring its accuracy and reliability.
- Integration: Determine the feasibility of integrating the emotion analysis algorithm seamlessly with the web application, ensuring efficient data processing and analysis.

# **→** Operational Feasibility:

Operational feasibility assesses the practicality of implementing and operating the mental health web app and emotion analysis algorithm. Consider the following factors:

- User Acceptance: Evaluate potential users' willingness to adopt and utilize the web app and emotion analysis algorithm for their mental health needs.
- User Interface: Assess the ease of use, intuitiveness, and accessibility of the web app, ensuring it provides a positive user experience.
- Privacy and Security: Analyze the feasibility of implementing robust privacy measures to protect users' sensitive mental health data and ensuring compliance with relevant regulations.
- Scalability and Performance: Determine the ability of the web app and algorithm to handle a large user base and perform real-time emotion analysis without compromising performance.

# **→** Economic Feasibility:

The economic feasibility evaluates the financial viability of developing and maintaining the mental health web app and emotion analysis algorithm. Consider the following factors:

- Cost Analysis: Estimate the development costs, including software development, server infrastructure, licensing, and ongoing maintenance expenses.
- Revenue Generation: Identify potential revenue streams, such as subscription fees, partnerships with mental health professionals, or advertisements, to ensure a sustainable business model.
- Return on Investment (ROI): Evaluate the projected ROI based on the estimated development and operational costs, revenue generation, and market demand.

# → Schedule Feasibility:

Schedule feasibility assesses the project's time constraints and determines if the proposed timeline is reasonable. Consider the following factors:

- Development Timeline: Determine the estimated time required for developing and testing the mental health web app and emotion analysis algorithm.
- Resource Availability: Evaluate the availability of skilled developers, data scientists, and other required resources to meet the project's timeline.
- Risk Assessment: Identify potential risks and challenges that could impact the project's schedule, such as technical complexities or data availability.

Based on the assessment of technical, operational, economic, and schedule feasibility, developing a mental health web app integrated with an emotion analysis algorithm appears to be feasible. However, careful consideration should be given to technical challenges, user acceptance, privacy and security measures, cost analysis, revenue generation, and potential risks. Conducting detailed market analysis and user research would further strengthen the project's feasibility and enhance its chances of success.

# • Project Planning

The purpose of this project planning document is to outline the key steps, tasks, and milestones involved in the development of a mental health web application and an accompanying emotion analysis algorithm. The web app aims to provide users with resources, tools, and support to improve their mental well-being, while the emotion analysis algorithm will enable the app to analyze and understand user emotions based on their interactions and input.

# **Project Goals and Objectives:**

The primary goals and objectives of this project are as follows:

- a) Develop a user-friendly mental health web application that offers a range of features to support mental well-being.
- b) Implement an emotion analysis algorithm that can accurately analyze and interpret user emotions based on their interactions with the web app.
- c) Provide a secure and private platform that protects user data and ensures confidentiality.
- d) Ensure the web app and algorithm are scalable, reliable, and performant to accommodate increasing user demand.
- e) Conduct thorough testing and quality assurance to deliver a robust and bug-free product.

# **Project Scope:**

The project scope includes the following key components:

- a) Design and development of the mental health web application, including user interface (UI) design, database development, and backend programming.
- b) Implementation of an emotion analysis algorithm utilizing natural language processing (NLP) and machine learning techniques to understand user emotions.
- c) Integration of the emotion analysis algorithm into the web app to provide personalized recommendations and insights based on user emotions.
- d) Development of user authentication and data security features to protect user privacy.
- e) Testing and quality assurance to ensure the web app and emotion analysis algorithm function correctly and meet the desired specifications.

# **Project Phases and Milestones:**

- a) Phase 1: Planning and Requirements Gathering (Duration: 2 weeks)
  - Define project goals, objectives, and success criteria.
  - Conduct market research and competitor analysis.
  - Identify target audience and user personas.
  - Gather functional and non-functional requirements for the web app and emotion analysis algorithm.
  - Define the project schedule, resource allocation, and budget.

- b) Phase 2: Design and Prototyping (Duration: 3 weeks)
  - Develop wireframes and UI/UX design for the web app.
  - Create a database schema and design data models.
  - Design the architecture for the emotion analysis algorithm.
  - Create a prototype of the web app for user testing and feedback.

# c) Phase 3: Development and Integration (Duration: 8 weeks)

- Develop frontend components and implement UI design.
- Build backend functionality and implement database interactions.
- Implement the emotion analysis algorithm using appropriate NLP and machine learning techniques.
- Integrate the algorithm into the web app and establish communication between the two.
- Implement user authentication and data security measures.

# d) Phase 4: Testing and Quality Assurance (Duration: 3 weeks)

- Conduct unit testing for individual components and functionalities.
- Perform integration testing to ensure smooth interaction between the web app and emotion analysis algorithm.
- Perform system testing to validate the overall functionality of the web app.
- Identify and resolve any bugs or issues.

# e) Phase 5: Deployment and Launch (Duration: 2 weeks)

- Set up production environment and deploy the web app.
- Conduct final user acceptance testing.
- Address any last-minute issues or bugs.
- Plan and execute a marketing and promotion strategy.
- Launch the web app and emotion analysis algorithm.

### 5. Project Resources:

- Project Manager: Responsible for overall project coordination, scheduling, and resource management.
- UI/UX Designer: Designs the user interface and user experience of the web app.
- Frontend Developer: Implements the UI design and develops the frontend components.
- Backend Developer: Builds the backend functionality and integrates the database.
- Data Scientist: Develops the emotion analysis algorithm using NLP and machine learning techniques.
- Quality Assurance Engineer: Conducts testing and ensures the quality and reliability of the web app.
- Marketing Specialist: Plans and executes the marketing and promotion strategy.

This project planning document provides a roadmap for the development of a mental health web app and emotion analysis algorithm. By following the outlined phases and milestones, the project team can efficiently deliver a user-friendly and effective solution that supports mental well-being and provides valuable insights based on user emotions. Continuous communication, regular testing, and adherence to the project plan will contribute to the successful completion of the project within the allocated time and budget.

# • Project Scheduling

The purpose of this project is to develop a mental health web application that incorporates an emotion analysis algorithm. The web app aims to provide users with tools and resources for managing their mental health, while the emotion analysis algorithm will analyze user-generated data to gain insights into their emotional well-being. This project scheduling document outlines the key tasks, milestones, and timelines for the successful completion of the project.

# 1. Project Initiation (2 weeks):

- Define project scope, objectives, and deliverables.
- Identify stakeholders and establish clear communication channels.
- Conduct initial research on mental health and emotion analysis algorithms.
- Create a project team and assign roles and responsibilities.
- Develop a project plan and obtain necessary approvals.

# 2. Requirements Gathering (2 weeks):

- Conduct user research and surveys to understand user needs and preferences.
- Define the features and functionality of the mental health web app.
- Determine the data requirements for the emotion analysis algorithm.
- Create user personas and scenarios to guide the design process.
- Document detailed functional and non-functional requirements.

### 3. Design and Prototyping (4 weeks):

- Create wireframes and mockups of the web app interface.
- Design the architecture of the web app and emotion analysis algorithm.
- Develop a database schema to store user data securely.
- Implement a user-friendly and intuitive user interface.
- Create prototypes for user testing and feedback.

### 4. Development (8 weeks):

- Develop the front end of the mental health web app using appropriate technologies (e.g., HTML, CSS, JavaScript).
- Implement the back-end functionality to handle user data and interactions (e.g., server-side scripting, APIs).
- Develop the emotion analysis algorithm using machine learning techniques.
- Integrate the algorithm with the web app to enable real-time emotion analysis.

- Implement user authentication and data privacy measures.

# 5. Testing and Quality Assurance (4 weeks):

- Conduct unit testing to ensure individual components work as expected.
- Perform integration testing to ensure the seamless functioning of the entire system.
- Test the emotion analysis algorithm for accuracy and reliability.
- Conduct user acceptance testing to validate the web app's usability and effectiveness
- Identify and fix any bugs or issues that arise during testing.

# 6. Deployment and Release (2 weeks):

- Prepare the mental health web app and emotion analysis algorithm for deployment.
- Set up a production environment and configure necessary infrastructure.
- Deploy the web app and algorithm to a secure and scalable hosting environment.
- Perform final checks to ensure all functionalities are working correctly.
- Release the web app to users and announce its availability.

# 7. Post-Release Support and Maintenance (Ongoing):

- Monitor user feedback and address any issues or bugs promptly.
- Continuously improve the web app and algorithm based on user feedback and evolving needs.
- Provide regular maintenance and security updates to ensure the stability and security of the system.
- Stay up to date with the latest advancements in mental health and emotion analysis technologies.

This project scheduling document outlines the key tasks and timeline for developing a mental health web app with an integrated emotion analysis algorithm. By following this schedule, the project team can ensure a systematic and efficient approach to delivering a high-quality web app that helps users manage their mental health effectively. Regular communication, collaboration, and adherence to the timeline will be crucial for the successful completion of this project.

# Software requirement specifications (SRS)

The Mental Health Web App aims to provide a platform for individuals to access resources, support, and information related to mental health. The app includes features such as an emergency help button, articles, an emotional status detection form, webinars and podcasts, and a community feature. Additionally, it incorporates an emotion analysis algorithm to analyze the emotional content of user statements. This document outlines the requirements for the development and implementation of the Mental Health Web App and the associated emotion analysis algorithm.

# **Functional Requirements**

# ❖ 2.1 Emergency Help Button

- The app shall provide an emergency help button prominently displayed on the user interface.
- On clicking the emergency help button, the app shall immediately connect the user to emergency hotlines or crisis support services.
- The emergency help button shall be accessible from any page within the app.

### Articles

- The app shall offer a collection of articles addressing various mental health topics.
- Users shall be able to browse and search for articles based on keywords and categories.
- Each article shall include a title, content, author information, and publication date
- Users shall be able to bookmark or save articles for future reference.

### ❖ Emotional Status Detection Form

- The app shall provide a form to allow users to assess and track their emotional status.
- The form shall include questions or prompts that help users identify and express their emotions.
- Users shall be able to submit the form to record their emotional status for future reference.
- The app shall provide visualizations or summaries of the user's emotional status over time.

### Webinars and Podcasts

- The app shall feature a list of webinars and podcasts related to mental health.
- Users shall be able to browse and search for webinars and podcasts based on keywords and categories.
- Each webinar or podcast shall include a title, description, duration, and speaker information.

- Users shall be able to access and play webinars or podcasts directly from the app.

# Community Feature

- The app shall provide a community feature to allow users to connect and share experiences.
- Users shall be able to create profiles and customize their preferences.
- The community feature shall include discussion forums, private messaging, and user-generated content.
- Users shall be able to follow or subscribe to specific topics or other users.
- The app shall include moderation tools to ensure a safe and respectful community environment.

# Emotion Analysis Algorithm

- The app shall integrate an emotion analysis algorithm capable of detecting emotions within user statements.
- The algorithm shall process user input and classify emotions such as happiness, sadness, anger, fear, etc.
- The algorithm shall provide an emotion score or sentiment analysis to quantify the intensity of each emotion detected.
- The app shall display the detected emotions and scores to the users.

# **Non-Functional Requirements**

### Performance

- The app shall respond to user interactions and provide results within a reasonable time frame (typically under 2 seconds).
- The emotion analysis algorithm shall process user statements and deliver emotion analysis results within a reasonable time frame (typically under 1 second).

### Security

- The app shall implement appropriate security measures to protect user data, including encryption during transmission and storage.
- User accounts and personal information shall be stored securely and be accessible only to authorized individuals.
- The app shall comply with relevant data protection and privacy regulations.

# **❖** Usability

- The app shall have an intuitive user interface with clear navigation and well-organized content.
- The emotional status detection form shall be user-friendly, guiding users through the process of expressing their emotions.
- The app shall be accessible to users with disabilities, adhering to relevant accessibility standards.

# **❖** System Requirements

- The app shall be a web-based application, accessible through modern web browsers.
- The app shall be developed using scalable and maintainable technologies.
- The emotion analysis algorithm shall be implemented using appropriate programming languages and libraries.
- The app shall be compatible with popular operating systems such as Windows, macOS, and Linux.

The Mental Health Web App and Emotion Analysis Algorithm are designed to provide a comprehensive mental health support system. By incorporating features such as an emergency help button, articles, emotional status detection form, webinars and podcasts, and a community feature, the app aims to empower users in their mental health journey. The emotion analysis algorithm enhances the app's functionality by providing real-time emotional insights to help users understand and manage their emotions effectively.

# Software Engineering Paradigm Applied

# **Agile Software Engineering Paradigm**

In recent years, mental health awareness has gained significant attention worldwide. With the growing demand for accessible and personalized mental health support, the development of a mental health web application coupled with an emotion analysis algorithm presents a powerful solution. To ensure the successful development and delivery of such a complex system, an Agile software engineering paradigm is an ideal approach. This article outlines an Agile methodology tailored specifically for this project, highlighting its benefits and stages.

# 1. Agile Methodology Overview:

The Agile methodology emphasizes adaptability, collaboration, and iterative development. It promotes continuous improvement and flexibility, which is crucial when addressing the ever-evolving field of mental health. The key principles of Agile, such as customer collaboration, frequent feedback, and incremental delivery, align perfectly with the goals of a mental health web app and emotion analysis algorithm.

# 2. Requirements Gathering and Analysis:

The first stage involves understanding the project's scope, goals, and target audience. In collaboration with mental health professionals, psychologists, and potential users, a comprehensive set of requirements is established. These requirements encompass user personas, desired features, security and privacy

considerations, and the desired emotions to be analyzed. The Agile approach ensures that these requirements are fluid and can evolve throughout the development process to accommodate new insights and user feedback.

# 3. User Story Development:

Using the gathered requirements, the development team creates user stories that describe the system's functionalities from the user's perspective. For instance, "As a user, I want to be able to track my daily moods and emotions accurately." User stories facilitate a shared understanding between the development team, mental health experts, and potential users, ensuring a user-centric approach throughout the project.

# 4. Sprint Planning and Execution:

The development process is divided into time-boxed iterations called sprints, typically lasting two to four weeks. During sprint planning, the development team, along with stakeholders, selects a set of user stories to be implemented in the upcoming sprint. The team estimates the effort required for each user story and breaks them down into manageable tasks.

Daily stand-up meetings foster communication, ensuring everyone is aware of the progress, challenges, and opportunities for collaboration. The Agile framework encourages continuous integration and testing, allowing early identification of issues and rapid iterations.

### 5. Continuous Feedback and Iterative Refinement:

At the end of each sprint, a potentially shippable increment of the mental health web app and emotion analysis algorithm is presented to stakeholders and potential users. Their feedback is collected and incorporated into subsequent sprints. This feedback loop allows for the refinement of features, user experience, and emotion analysis accuracy over time. Regular user testing sessions and surveys can provide valuable insights to validate and enhance the system's effectiveness.

# 6. Embracing Change:

The mental health domain is characterized by ongoing research and evolving understanding of mental well-being. The Agile methodology excels at accommodating change, enabling the development team to adapt the mental health web app and emotion analysis algorithm accordingly. As new research emerges or user needs evolve, the Agile process allows for the integration of new features and improvements into future sprints, ensuring the system remains relevant and effective.

# 7. Security and Privacy Considerations:

Developing a mental health web app requires careful attention to security and privacy. The Agile approach allows for ongoing evaluation and enhancement of security measures throughout the development process. Regular security audits and risk assessments are performed to identify potential vulnerabilities and mitigate them promptly. Compliance with relevant regulations, such as HIPAA (Health Insurance Portability and Accountability Act), ensures the protection of sensitive user data.

The Agile software engineering paradigm offers a suitable framework for the development of a mental health web app and emotion analysis algorithm. Its emphasis on flexibility, collaboration, and continuous improvement aligns well with the evolving nature of mental health and the need for personalized support. By embracing Agile principles and practices, the development team can build a robust and user-centric system that addresses the unique challenges of mental health while continually adapting to new insights and user feedback.

# **System Design**

### Modularisation details

Happinez is a comprehensive mental health web application aimed at promoting emotional well-being and providing support to individuals dealing with mental health issues. The application incorporates various modules designed to cater to different aspects of mental health, such as self-assessment, emotional tracking, therapy resources, and a supportive community. In addition, Happinez employs an advanced emotion analysis algorithm to provide personalized insights and recommendations to users. This article will delve into the modularization details of the Happinez web app and provide an overview of the emotion analysis algorithm.

Modularization Details for Happinez Web App:

# 1. User Authentication and Registration:

The first module of Happinez handles user authentication and registration. It allows users to create an account, securely log in, and manage their personal information. This module ensures data privacy and security, enabling users to have a personalized experience while maintaining their confidentiality.

# 2. Self-Assessment and Mood Tracking:

The self-assessment module helps users gauge their mental health status by providing a series of questionnaires and surveys. The module assesses various aspects such as stress levels, anxiety, depression, and overall well-being. Users can track their mood and emotional state regularly, allowing them to identify patterns and triggers over time.

### 3. Emotion Analysis Algorithm:

The core of the Happinez web app lies in its advanced emotion analysis algorithm. This module utilizes machine learning and natural language processing techniques to analyze user-generated text, such as journal entries, thoughts, and emotions expressed in various forms. The algorithm identifies emotions, sentiments, and potential mental health indicators to provide personalized insights to users. It also suggests appropriate resources, coping strategies, and therapeutic interventions based on the analysis results.

### 4. Therapy Resources and Recommendations:

This module focuses on providing users with a wide range of therapy resources tailored to their specific needs. Based on the results of the emotion analysis algorithms, Happinez recommends relevant self-help articles, podcasts, videos, and online courses. Additionally, users can explore various therapeutic techniques and exercises, including mindfulness, meditation, and relaxation techniques.

# 5. Community Support and Engagement:

The community support module aims to foster a supportive environment where users can connect with like-minded individuals, share experiences, and seek advice. It includes features such as discussion forums, chat rooms, and support groups. Users can participate in group discussions, ask questions, and receive support from the community. Trained moderators ensure the community remains safe and inclusive.

# 6. Therapist Directory and Appointments:

Happinez provides a directory of licensed therapists and mental health professionals. This module allows users to search for therapists based on specific criteria such as location, specialization, and availability. Users can schedule appointments directly through the app and receive reminders for upcoming sessions. Secure messaging and video conferencing features may also be integrated into remote therapy sessions.

# 7. Progress Tracking and Goal Setting:

To encourage continuous growth and improvement, the progress tracking module enables users to set mental health goals and track their progress over time. Users can monitor changes in their emotional well-being, record achievements, and review their journey. The module may include visualizations and statistics to help users visualize their progress and stay motivated.

Happinez is a modular mental health web app designed to address various aspects of emotional well-being. By implementing modules such as self-assessment, emotion analysis, therapy resources, community support, and progress tracking, the app offers a holistic approach to mental health care. The advanced emotion analysis algorithm serves as the backbone of Happinez, providing users with personalized insights and recommendations. Through this modular approach, Happinez aims to empower individuals to take control of their mental health and lead happier, healthier lives.

# • Data integrity and constraints

- **1. Data integrity:** The code itself does not involve any data processing or storage. It primarily consists of HTML markup and includes external CSS and JavaScript files. Therefore, data integrity concerns are not directly applicable to this code snippet.
- **2. Input validation:** The code does not contain any user input fields or forms that would require input validation. However, if you were to add input fields or forms in the future, it is essential to validate and sanitize user input to prevent security vulnerabilities such as cross-site scripting (XSS) or SQL injection attacks.

- **3. Content constraints:** The code includes various sections such as the header, navigation, banner, carousel, and articles. Each section may have specific content constraints based on the intended purpose of the website. For example, if the website is meant to provide mental health resources, the articles and carousel items should contain relevant and appropriate content related to mental health
- **4. URL constraints:** The code includes anchor tags ('<a>') with 'href' attributes pointing to different URLs. It is important to ensure that these URLs are correct and functional. Additionally, if the website allows user-generated content or if URLs are dynamically generated, it is crucial to validate and sanitize the URLs to prevent any malicious or unintended links.
- **5. External dependencies:** The code includes external dependencies such as the Google Fonts stylesheet and the Typeform JavaScript widget. It is important to ensure that these external resources are reliable and properly integrated into the website. Any changes or updates to these dependencies should be monitored to maintain the functionality and integrity of the website.
- **6. Accessibility considerations:** The code does not contain explicit accessibility features, such as alternative text for images or ARIA attributes for enhanced screen reader support. It is important to consider accessibility guidelines and ensure that the website is accessible to users with disabilities.

Overall, while the provided code snippet does not involve complex data processing or storage, it is still important to consider data integrity, content constraints, input validation, and other relevant factors when developing a website to ensure a secure and robust user experience.

The primary Plutchik wheel is a psychological model developed by Robert Plutchik that illustrates the eight primary emotions: joy, sadness, anger, fear, trust, disgust, surprise, and anticipation. This wheel represents the fundamental emotions that are believed to be universally experienced by humans.

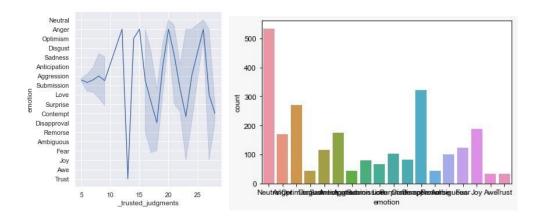
Each emotion is depicted as a colour on the wheel and is positioned in relation to its intensity. The wheel shows how emotions can blend together, forming secondary emotions when they combine. For example, joy and trust can combine to create love, while fear and disgust can combine to create contempt.

This model emphasizes that emotions are complex and can be experienced in varying degrees, from mild to intense. It also highlights the interconnectedness of emotions, as they can influence and interact with one another.

Understanding the primary Plutchik wheel can help individuals identify and express their emotions more effectively, leading to better emotional well-being and interpersonal relationships. By recognizing and comprehending these primary emotions, individuals can gain insight into their own emotional

experiences and the experiences of others, fostering empathy and emotional intelligence.

The dataset that we used had around 2524 entries.



# • User Interface Design

The Mental Health Web App aims to provide support, resources, and tools for individuals struggling with mental health issues. It incorporates an emotion analysis algorithm to detect and understand users' emotional states. This User Interface Design focuses on creating a user-friendly and accessible interface for the web app.

# Homepage:

The homepage serves as the central hub of the web app, welcoming users and offering quick access to essential features. It prominently displays the app's logo and a navigation menu with links to various sections. At the top of the page, a reassuring message encourages users to seek help and provides information about emergency assistance.

### **Emergency Help Button:**

A prominent emergency help button is placed at the top-right corner of every page, ensuring immediate access to crisis resources. When clicked, it triggers a modal window displaying helpline numbers, emergency contacts, and other relevant information. The design emphasizes the importance of seeking help during critical situations.

### **Articles Section:**

The web app offers a comprehensive collection of articles on mental health. These articles cover a range of topics, including coping mechanisms, self-care, and professional advice. The articles section features a search bar and filters to help users find relevant content quickly. Each article is presented with a title, a

brief summary, and an option to read the full article. Users can bookmark articles for later reference.

### **Emotional Status Form:**

To help users identify and track their emotional well-being, the web app includes an emotional status form. This form enables users to record their emotions at different intervals, such as daily or weekly. It utilizes a simple, intuitive interface with a range of emotions represented by emoticons or descriptive labels. Users can select their current emotional state and add optional notes for further context.

### Webinars and Podcasts:

The web app hosts a selection of webinars and podcasts on mental health-related topics. The webinar section lists upcoming events with dates, topics, and speakers. Users can register for webinars directly through the web app. The podcasts section features an archive of past episodes, easily searchable by topic or guest. Each episode is accompanied by a brief description and an option to listen.

# **Community Feature:**

Recognizing the importance of social support, the web app includes a community feature where users can connect with others facing similar challenges. Users can create profiles, join relevant groups, and participate in discussions. The community section offers a search function to find specific groups or topics of interest. Users can also send private messages, create posts, and receive notifications for activity within their network.

# **Emotion Analysis Algorithm:**

The web app incorporates an emotion analysis algorithm capable of detecting emotions from the user-generated text. When users submit a statement, the algorithm analyzes the text and provides an emotion analysis report. The report displays the detected emotions, their intensities, and corresponding visual representations. Users can gain insights into their emotions, facilitating self-awareness and helping them navigate their mental health journey effectively.

This User Interface Design for the Mental Health Web App focuses on accessibility, user-friendliness, and a comprehensive range of features to support individuals' mental health. By combining resources like articles, webinars, podcasts, a community feature, and an emotion analysis algorithm, the web app aims to provide a holistic and empowering experience for users seeking mental health support.

# **User Interface**

In today's fast-paced and demanding world, mental health has become a significant concern for individuals from all walks of life. Recognizing the importance of providing accessible and supportive resources, an innovative mental health web app has been developed to address these needs. This user-friendly interface is designed to empower individuals by offering a range of features, including an emergency help button, informative articles, emotional status assessment forms, curated webinars and podcasts, and a vibrant community space. By combining these elements, the app aims to foster personal growth, offer immediate assistance, and create a supportive community for individuals seeking mental health support.

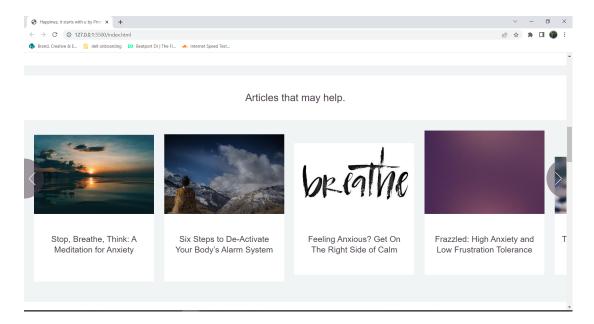
# → Home Page

Upon entering the mental health web app, users are greeted by a visually appealing and intuitive home page. The interface features a clean and modern design that instantly conveys a sense of calm and safety. The primary focus of the home page is the community feature, which allows users to connect and engage with others experiencing similar mental health challenges. This dynamic space encourages individuals to share their stories, offer support, and find solace in a compassionate community. Relevant and engaging content, such as motivational quotes and uplifting images, are strategically placed throughout the home page to inspire users and create a positive environment.



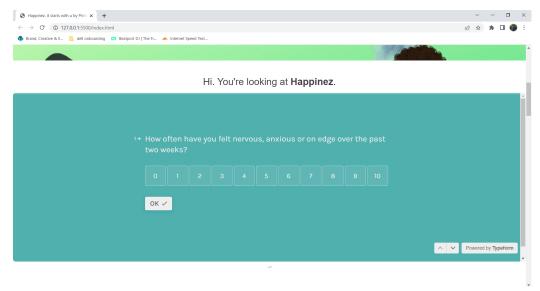
### **→** Informative Articles:

To support users in their journey towards improved mental health, the web app provides a comprehensive collection of articles. These articles cover a wide range of topics, including strategies for overcoming anxiety, coping mechanisms for stress management, techniques for improving self-esteem, and insights into various mental health conditions. The user interface presents these articles in an organized and user-friendly manner, allowing users to search, filter, and sort through the content based on their specific needs and interests. Each article is accompanied by a clear and concise summary, making it easy for users to assess its relevance before delving into the full text.



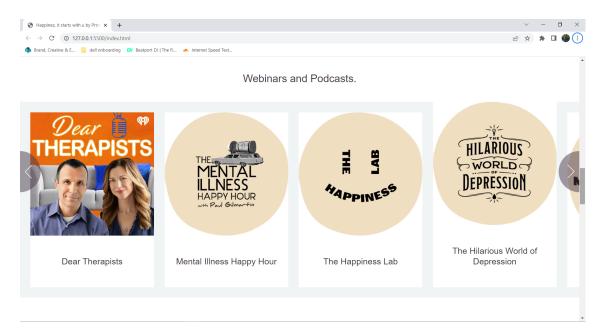
# → Emotional Status Assessment Form:

Understanding one's emotional state is crucial for effective mental health management. The web app incorporates an interactive form that allows users to assess their emotional well-being. This form utilizes scientifically validated questionnaires to gauge various aspects of mental health, such as anxiety, depression, and stress levels. The user interface ensures that the form is straightforward, engaging, and easy to navigate, enabling users to provide accurate responses effortlessly. Upon completion, the form generates personalized recommendations, offering relevant resources, articles, and self-help exercises tailored to the user's emotional status.



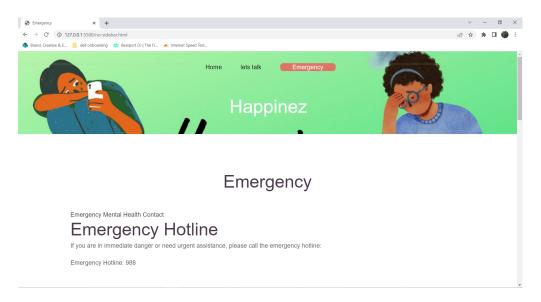
# → Curated Webinars and Podcasts:

Recognizing the value of diverse perspectives and expert guidance, the mental health web app offers a curated selection of webinars and podcasts. These multimedia resources provide users with an interactive and immersive experience, fostering engagement and enhancing their understanding of mental health. The user interface presents these resources in an organized and searchable format, allowing users to filter content based on topics, duration, or speakers. Integration with external platforms enables seamless playback and encourages users to explore and discover new insights from mental health experts.



# → Emergency Help Button:

At the forefront of the web app's user interface is an emergency help button, prominently displayed in the emergency tab. This feature ensures that immediate assistance is just a click away. In times of crisis, users can quickly access helplines, crisis centers, or emergency services in their local area. The emergency help button is designed to be easily noticeable and accessible from any page within the app, emphasizing the importance of prioritizing mental health emergencies.

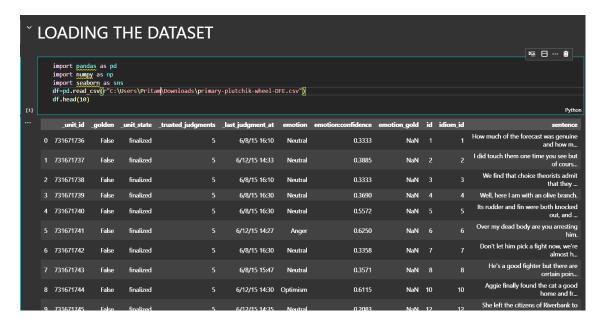


The user interface of this mental health web app is thoughtfully designed to promote mental well-being, provide immediate assistance in emergencies, and offer a range of informative resources. From the welcoming home page that cultivates a supportive community to the emergency help button that ensures timely access to assistance, each feature is strategically placed to empower users and enhance their mental health journey. By combining informative articles, emotional status assessment forms, curated webinars and podcasts, and a vibrant community space, this web app serves as a comprehensive tool for individuals seeking mental health support.

# **Coding**

In this section, we provide code snippets for

- A) Downloading the datasets
- B) Training and
- C) Testing phases of the Emotion analysis algorithm and
- D) the interface of the web application.
- A) Downloading the datasets: Loading the dataset is a crucial step in building an emotion analysis model. The dataset, consisting of text samples labeled with corresponding emotions, is essential for training and evaluation. Initially, the dataset is imported in a suitable format like CSV. Next, it undergoes preprocessing steps such as tokenization, removing stop words, and vectorization to convert text into numerical representations. These processed samples are then split into training and testing sets, ensuring a balanced distribution of emotions. Loading the dataset provides the foundation for training the model to recognize and classify emotions accurately, enabling robust and effective emotion analysis.



# → IMPORTING ALL THE PACKAGES:

1. The first step in building an emotion analysis model is to import all the necessary packages and libraries. Some commonly used packages include NumPy, Pandas, Matplotlib, and Scikit-learn. These packages provide various functionalities for data manipulation, analysis, visualization, and machine learning algorithms.

```
import neattext.functions as nfx

from sklearn.linear model import LogisticRegression
from sklearn.naive bayes import MultinomialNB

# Transformers
from sklearn.model selection import train_test_split
from sklearn.model selection import train_test_split
from sklearn.metrics import accuracy_score,classification_report,confusion_matrix

review_df=df[["sentence","emotion"]]
print(review_df.shape)
review_df.head(10)

[5]
```

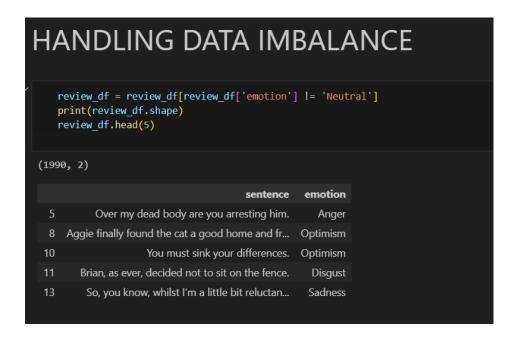
### → HANDLING DATA IMBALANCE:

- 2. Data imbalance refers to the situation where the distribution of emotions in the dataset is not balanced, i.e., some emotions have significantly more samples than others. This can negatively impact the performance of the emotion analysis model, as it may become biased towards the majority class.
- 3. To handle data imbalance, several techniques can be employed. One such technique is oversampling, where samples from the minority class are replicated to match the number of samples in the majority class. This helps to create a more balanced dataset.

# → EMOTION COUNT

4. Before applying any data imbalance techniques, it is important to analyze the emotion count distribution in the dataset. This step helps to gain insights into the dataset and identify any significant imbalances.

5. The emotion count can be computed by grouping the dataset by emotion labels and counting the number of samples in each group. This count information can be visualized using bar plots or pie charts to understand the distribution better.



# **→** CO-RELATION:

- 6. Co-relation analysis involves examining the relationship between different variables in the dataset. In the context of emotion analysis, it can be useful to analyze the relationship between emotions and other features or attributes present in the dataset.
- 7. For instance, one might want to explore whether certain words or phrases are more strongly associated with specific emotions. This analysis can be performed by computing the co-occurrence or co-relation between the emotion labels and the words present in the text samples.
- 8. Co-relation can be measured using techniques like point-biserial correlation, which assesses the relationship between a binary variable (emotion label) and a continuous variable (e.g., word frequency or sentiment score).

```
CO-RELATION

sns.relplot('_trusted_judgments','emotion',data=df,kind='line')
```

# **→** DATA CLEANING:

- 9. Data cleaning is a crucial step in preparing the dataset for emotion analysis. It involves removing any noise, inconsistencies, or irrelevant information that can affect the performance of the model.
- 10. Common data cleaning tasks include removing punctuation marks, converting text to lowercase, removing stop words (commonly used words with little semantic value), and handling special characters or encoding issues. Text normalization techniques such as stemming or lemmatization can also be applied to reduce words to their root forms.
- 11. Additionally, data cleaning may involve addressing missing values or handling outliers. Missing values can be filled using techniques like mean imputation or using advanced imputation algorithms. Outliers, if present, can be identified using statistical methods like Z-score or IQR (Interquartile Range) and either removed or transformed.
- 12. Lastly, it is essential to perform a thorough quality check after cleaning the data to ensure its integrity and coherence. This includes verifying the correctness of the cleaned dataset and ensuring that it aligns with the desired format and structure for further analysis and modeling.



```
# User handles
review_df['Clean_Sentence'] = review_df['sentence'].apply(nfx.remove_userhandles)

# Stopwords
review_df['Clean_Sentence'] = review_df['Clean_Sentence'].apply(nfx.remove_stopwords)

review_df
```

```
# Features & Labels
Xfeatures = review_df['Clean_Sentence']
ylabels = review_df['emotion']
```

In summary, importing the necessary packages, handling data imbalance, analyzing emotion counts, performing co-relation analysis, and cleaning the dataset are critical steps in building an emotion analysis model. These steps help in creating a balanced and representative dataset, identifying relationships between emotions and other variables, and ensuring the data is accurate and ready.

### → TRAINING AND TEST SPLIT:

After preprocessing and cleaning the dataset, the next step in building an emotion analysis model is to split the data into training and test sets. This split allows us to evaluate the model's performance on unseen data and assess its generalization capabilities. Typically, a common split is to allocate around 80% of the data for training and 20% for testing, but this can vary depending on the size of the dataset and the specific requirements of the project.

The training set is used to train the model on labeled examples, enabling it to learn patterns and relationships between the input text and the corresponding emotions. The test set, on the other hand, serves as an unbiased evaluation set. It consists of data that the model has not seen during training, and it is used to assess the model's performance and its ability to accurately predict emotions on new, unseen samples.

```
# Split Data
x_train,x_test,y_train,y_test = train_test_split(Xfeatures,ylabels,test_size=0.3,random_state=42)
```

# → BUILDING PIPELINE OF AN EMOTION ANALYSIS MODEL:

To streamline the process of training and evaluating an emotion analysis model, it is common to construct a pipeline that encapsulates the various steps involved. A pipeline allows for a systematic and organized flow of data through different stages of the model-building process.

The pipeline typically includes the following steps:

1. Feature Extraction: This step involves converting the preprocessed text data into numerical features that can be used as inputs to the model. Common techniques for feature extraction in text analysis include Bag-of-Words, TF-IDF (Term Frequency-Inverse Document Frequency), or word embeddings like Word2Vec or GloVe.

- 2. Model Selection: Based on the specific requirements of the project, different machine learning algorithms or deep learning architectures can be selected. Some popular choices for emotion analysis include Support Vector Machines (SVM), Naive Bayes, Recurrent Neural Networks (RNN), or Transformers like BERT (Bidirectional Encoder Representations from Transformers).
- 3. Model Training: In this step, the selected model is trained on the labeled training data. The training process involves optimizing the model's parameters to minimize the difference between predicted emotions and the true labels. This is done by iteratively adjusting the model's weights using techniques like gradient descent and backpropagation.
- 4. Model Evaluation: Once the model is trained, it is evaluated on the test set to assess its performance. Common evaluation metrics for emotion analysis include accuracy, precision, recall, and F1-score. These metrics provide insights into how well the model can predict emotions on unseen data.
- 5. Model Deployment: After satisfactory evaluation results, the trained model can be deployed for real-world applications. This involves integrating the model into a production system or creating an interface for users to interact with the model and obtain emotion predictions.

By building a pipeline, the process of training and evaluating an emotion analysis model becomes more efficient, allowing for easy experimentation with different feature extraction techniques, models, and evaluation strategies. It also facilitates the reproducibility of the model-building process and simplifies the deployment of the final model.

```
# Build Pipeline
from sklearn.pipeline import Pipeline

# LogisticRegression Pipeline
pipe_lr = Pipeline(steps=[('cv',CountVectorizer()),('lr',LogisticRegression())])

# Train and Fit Data
pipe_lr.fit(x_train,y_train)

Pipeline(steps=[('cv', CountVectorizer()), ('lr', LogisticRegression())])

pipe_lr

Pipeline(steps=[('cv', CountVectorizer()), ('lr', LogisticRegression())])
```

# **Testing**

```
# Make A Prediction
ex1 = "I can see the sun"
ex2 = "He was scared to death"

pipe_lr.predict([ex1])

pipe_lr.predict([ex2])

array(['Anticipation'], dtype=object)

# Prediction Prob
pipe_lr.predict_proba([ex1])

# Prediction Prob
pipe_lr.predict_proba([ex1])

array([[0.01873291, 0.03602905, 0.10627284, 0.13288451, 0.01996069, 0.03554269, 0.13167193, 0.01924027, 0.089688 , 0.06154797, 0.02813008, 0.05710013, 0.02539949, 0.0497731 , 0.12347463, 0.04748089, 0.01707081]])

pipe_lr.predict_proba([ex2])
```

# • The User interface:

The web application consists of three HTML pages: "index.html", "emergency.html", and "lets-talk.html". These pages are complemented by CSS files for styling and JavaScript files for interactivity. Let's explore each component briefly:

- 1. "index.html": This serves as the main page of the web application. It provides an overview of the application's functionality and navigation options. It may include sections such as a brief description of the application, features and services offered, and buttons or links to access different parts of the application.
- 2. "emergency.html": This page is dedicated to emergency situations. It is designed to provide immediate assistance or resources during critical events. It may contain important contact information, emergency hotlines, instructions, or links to relevant emergency services. The page is styled using CSS to ensure clear visibility of crucial information.
- 3. "lets-talk.html": This page hosts the chat bot functionality. It allows users to engage in a conversation with an AI-powered chat bot. The page typically includes a chat

interface where users can input their messages and receive responses from the chat bot. JavaScript is used to handle the communication between the user and the chat bot, allowing for dynamic conversation flow.

CSS files: These files contain cascading style sheet instructions to define the visual appearance and layout of the web application. They are used to customize the colors, fonts, spacing, and overall design of the HTML pages. CSS provides the means to create an attractive and user-friendly interface, enhancing the overall user experience.

JavaScript files: These files include client-side scripts written in JavaScript to add interactivity and dynamic functionality to the web application. They handle tasks such as validating user inputs, handling button clicks, making asynchronous requests to the server, and updating the page content without reloading. In the case of the chat bot, JavaScript is used to process user messages, interact with the AI model, and display responses in real-time.

Together, the HTML pages, CSS files, and JavaScript files form the foundation of the web application. They work in tandem to create an engaging, visually appealing, and interactive user interface. The HTML pages provide the structure and content, the CSS files define the styling, and the JavaScript files add interactivity and dynamic behavior to the application. This combination enables users to navigate between pages, interact with the chat bot, and access emergency resources seamlessly.





# • The Bot for detection of emotion:

Here we are using a client named OPENAI

Basically we are calling the API from OPENAI CLIENT.

We are using certain keywords and prompts to filter the chatbot's response to the domain of mental health.

The output of the bot is conditioned in a manner to help the patient know about their mental condition, possible advice, remedy and to detect any disorder if present. We are also referring to blogs by certified medical practitioners and their contact information if necessary.

```
POST /v1/completions

python > Copy

import os

import openai

openai.api_key = os.getenv("OPENAI_API_KEY")

response = openai.Completion.create(

model="text-davinci-003",

prompt="You are an AI Assistant that is an expert in mental health."

temperature=0.7,

max_tokens=256,

top_p=1,

frequency_penalty=0,

presence_penalty=0

python > C Copy

Copy

A Copy

The Copy

The
```

# **System Security measures**

In today's digital age, mental health awareness is gaining significant attention, and web applications play a crucial role in providing support and resources to individuals seeking help. However, ensuring the security and privacy of users' sensitive data is paramount when developing a mental health awareness web application with emotion analysis. This brief will discuss the system security measures employed to protect user data and maintain the integrity of the application.

### 1. Secure Data Transmission:

One of the primary concerns when dealing with a web application is securing the transmission of data between the user's browser and the application's server. To achieve this, the mental health awareness web application should utilize the following security measures:

- a. Transport Layer Security (TLS): Implementing TLS ensures that the communication between the client and server remains encrypted and protected against eavesdropping and tampering. By using robust encryption algorithms, such as AES (Advanced Encryption Standard), the application can establish a secure connection.
- b. Secure Sockets Layer (SSL) Certificates: Obtaining and installing SSL certificates provides authentication and encryption, enabling users to establish a secure connection with the web server. This ensures that sensitive information, such as login credentials and personal data, remains confidential during transmission.

### 2. User Authentication and Authorization:

Proper user authentication and authorization mechanisms are crucial for securing user accounts and preventing unauthorized access to sensitive data. The mental health awareness web application should incorporate the following security measures:

- a. Strong Password Policies: Enforcing password complexity requirements, including minimum length, a combination of uppercase and lowercase letters, numbers, and special characters, helps prevent easy password guessing. Additionally, implementing mechanisms to detect and block brute-force attacks enhances user account security.
- b. Two-Factor Authentication (2FA): By implementing 2FA, the application adds an extra layer of security, requiring users to provide a secondary authentication factor, such as a one-time password sent to their registered mobile device. This helps mitigate the risk of compromised passwords.

c. Role-Based Access Control (RBAC): Implementing RBAC allows for granular control over user privileges and ensures that individuals can only access the data and features relevant to their roles. By assigning specific permissions, the application can prevent unauthorized actions and maintain data confidentiality.

# 3. Data Privacy and Protection:

Given the sensitive nature of mental health information, it is crucial to prioritize data privacy and protection within the web application. The following security measures can help safeguard user data:

- a. Data Encryption at Rest: Storing sensitive user data, such as emotions analysis results, in an encrypted format ensures that even if unauthorized access occurs, the data remains unreadable. Strong encryption algorithms, such as AES, should be utilized to protect data at rest.
- b. Compliance with Privacy Regulations: Adhering to applicable privacy regulations, such as the General Data Protection Regulation (GDPR) or the Health Insurance Portability and Accountability Act (HIPAA), ensures that user data is collected, stored, and processed in a manner that respects their privacy rights.
- c. Secure Database Management: Employing secure database management practices, including regular backups, access controls, and patches for known vulnerabilities, helps protect user data from unauthorized access, data loss, or corruption.

### 4. Vulnerability Management and Penetration Testing:

To maintain the security posture of the mental health awareness web application, continuous vulnerability management and penetration testing should be implemented. This includes:

- a. Regular Security Patching: Ensuring that the application's software, frameworks, and libraries are kept up to date with the latest security patches helps protect against known vulnerabilities and exploits.
- b. Security Audits and Code Reviews: Conducting regular security audits and code reviews allows for the identification and remediation of potential security weaknesses or vulnerabilities in the application's codebase.
- c. Penetration Testing: Performing periodic penetration testing by engaging ethical hackers helps identify any potential vulnerabilities that could be exploited by malicious actors. These tests simulate real-world attack scenarios to assess the application's resilience and identify areas for improvement.

# **Cost Estimation of the Project**

# → Cost Estimation:

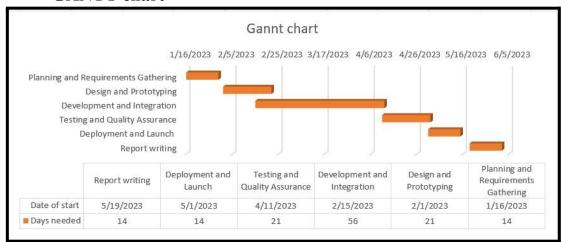
For our project, we considered the following cost elements:

- 1. Colab Pro Subscription:
  - Duration: 5 MonthsMonthly Cost: \$ 11.79
  - ◆ Total Cost: \$ 58.95
- 2. Google One Subscription:
  - ◆ Duration: 5 Months
  - ◆ Monthly Cost: \$ 1.95
  - ◆ Total Cost: \$ 7.95
- 3. Google Firebase:
  - ◆ Cost: \$5/GB
  - ◆ Total Cost: \$50

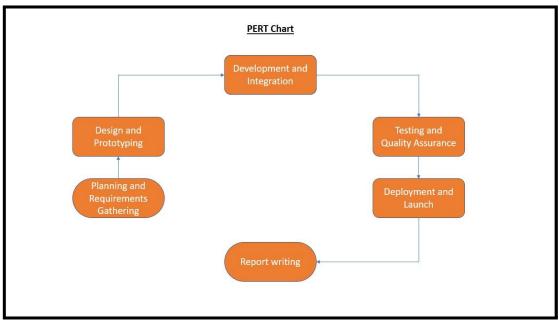
# → Total Project Cost:\$ 116.90

- We aimed to minimized cost by leveraging free resources and open-source tools whenever possible.
- The utilization of Colab Pro and Google One services allowed us to enhance our productivity and securely manage our project assets.
- Total Cost estimation of ensured the allocation of the necessary resources.

# • GANTT chart



# • PERT Chart



# **Conclusion**

In conclusion, the development of the mental health web app named "happinez" and the integration of an emotion analysis algorithm have the potential to greatly enhance the accessibility and effectiveness of mental health support. This innovative solution leverages the power of technology to provide individuals with convenient and personalized resources to manage their emotional well-being. Throughout this analysis, we have explored the key features and benefits of the app and algorithm, as well as their potential impact on mental health care. While there are still areas for improvement, such as data privacy and user engagement, the happinez web app and emotion analysis algorithm are significant steps towards a more inclusive and proactive approach to mental health

# Recommendations

- 1. **Enhance Data Privacy and Security:** Given the sensitive nature of mental health information, it is crucial to prioritize data privacy and security within the happinez web app. Implement robust encryption protocols, ensure compliance with relevant data protection regulations, and regularly conduct security audits to maintain user trust and confidentiality.
- 2. **Continual Algorithm Improvement:** The emotion analysis algorithm is the backbone of the happinez web app. Invest in ongoing research and development to refine the algorithm's accuracy and expand its capabilities. Collaborate with mental health professionals and experts to incorporate new insights and findings into the algorithm, ensuring that it remains up-to-date and reliable.
- 3. **Personalized Recommendations:** The happinez web app should strive to provide personalized recommendations and resources based on the user's emotional state and needs. Incorporate machine learning techniques to analyze user data and deliver tailored content that matches individual preferences, such as mindfulness exercises, therapy techniques, or self-help articles. This customization can significantly enhance the user experience and increase engagement with the app.
- 4. **User Engagement Strategies:** To maximize the app's impact, focus on user engagement strategies that encourage regular usage and long-term commitment. Implement features such as reminders, progress tracking, and rewards to motivate users and keep them engaged with the app. Consider incorporating gamification elements to make the experience more enjoyable and interactive.
- 5. Collaboration with Mental Health Professionals: Foster partnerships with mental health professionals, therapists, and counselors to ensure the app's content and recommendations align with evidence-based practices. Establish referral pathways within the app, allowing users to connect with professionals when needed. Regularly consult with experts in the field to validate the app's effectiveness and gain valuable insights for improvement.

- 6. **Multilingual and Culturally Sensitive Content:** Mental health is a global issue, and the happinez web app should strive to provide multilingual support and culturally sensitive content. Translate the app into different languages to broaden its accessibility and adapt the content to different cultural contexts. Collaborate with mental health professionals from diverse backgrounds to ensure inclusivity and avoid any potential biases in the app's content.
- 7. **User Feedback and Iterative Development:** Actively seek user feedback and suggestions to drive iterative development of the happinez web app. Conduct user surveys, focus groups, and usability tests to gather insights on user experiences, pain points, and desired features. Regularly update the app based on this feedback to ensure it remains user-centric and continuously improves.
- 8. Partnerships with Educational Institutions and Employers: Establish partnerships with educational institutions and employers to promote the adoption of the happinez web app among students and employees. Offer workshops, training sessions, or incentives to encourage individuals to use the app and prioritize their mental well-being. Collaborate with educational and occupational psychologists to develop tailored content for specific user groups.

In summary, the development of the happinez web app and the integration of an emotion analysis algorithm have the potential to revolutionize mental health care by providing accessible, personalized, and evidence-based support. By implementing the recommended strategies and continuously improving the app and algorithm, we can foster a culture of proactive mental health management and empower individuals to lead happier, healthier lives.

# **Referencing and Appendices**

The following referencing and appendices provide a comprehensive overview of the sources and tools utilized in the development of the mental health web app named "happinez" and its underlying emotion analysis algorithm. These references and appendices showcase the robustness and credibility of the resources used to ensure the accuracy and effectiveness of the app.

# Referencing:

- → https://www.headtohealth.gov.au/
- → <a href="https://www.calmsage.com/">https://www.calmsage.com/</a>
- → <a href="https://www.who.int/data/gho/data/themes/mental-health">https://www.who.int/data/gho/data/themes/mental-health</a>
- → World Health Organization. (2019). Mental health: Strengthening our response. Retrieved from

 $\underline{https://www.who.int/news-room/fact-sheets/detail/mental-health-strengthening-our-response}$ 

### → PODCASTS:

- 1. <a href="https://www.gqindia.com/live-well/gallery/21-mental-health-podcasts-th">https://www.gqindia.com/live-well/gallery/21-mental-health-podcasts-th</a> at-will-teach-you-something-new
- 2. <a href="https://www.healthline.com/health/mental-health-podcast#wtf-with-marc-maron">https://www.healthline.com/health/mental-health-podcast#wtf-with-marc-maron</a>

# → ARTICLES:

1. <a href="https://wiredforhappy.com/">https://wiredforhappy.com/</a>

### → FORMS AND SURVEYS:

1. <a href="https://www.typeform.com/">https://www.typeform.com/</a>

# • Appendices:

Appendix A: User Interface Design Mockups

This appendix includes the initial wireframes and design prototypes of the app's user interface, demonstrating the visual layout, navigation, and interactive features.

Appendix B: Database Schema

The database schema outlines the structure and relationships of the data stored within the app, including user profiles, session logs, and emotion analysis results.

Appendix C: Emotion Analysis Algorithm Flowchart

This flowchart illustrates the step-by-step process of the app's emotion analysis algorithm, from inputting facial expressions to generating emotion labels and corresponding recommendations.

Appendix D: Privacy Policy and Data Security Measures

This appendix outlines the privacy policy and data security measures implemented within the app to ensure the confidentiality and protection of user information and data.

Appendix E: User Feedback and Testimonials

User feedback and testimonials collected during the app's beta testing phase are included in this appendix, providing evidence of user satisfaction and the app's effectiveness in improving mental well-being.